

Gas Automated Meter Readers (AMR) FAQ's

Q What is the service being sold?

A Gas AMR

Q What does the service include?

A Gas AMR is a service made up of 4 parts:

1. Sale of a GSM Gas data logger
2. Gas logger installation service
3. Fully inclusive maintenance.
4. Daily data collection service with register read to supplier where accepted

Q How much does this service cost?

A Please email sales.support@imserv.com with your requirements for a formal quote

Q Who is this service available to?

A Any commercial user of a gas supply. It is important to note that IMServ are only able to install an AMR Gas data logger on to a gas meter with a pulsed output port available for IMServ to use in order to attach the gas data logger device.

Q How does IMServ compare to other Gas Logger Operators?

A We encourage our customers to benchmark our service and price proposition. We believe we remain the most cost effective and customer centric driven Gas Logger operator in Great Britain and have been so for many years.

Q What is included within the contract?

A IMServ's standard terms of business set out the terms upon which the service will be provided together with a cost summary detailing each element of the service, plus a schedule detailing which gas meters the service applies to.

Q What is the contract length of term for a Gas AMR contract?

A IMServ's standard minimum term is 5 years

Q What are the benefits of this Gas AMR service?

A

- Less financial burden and accrued expenditure with accurate gas meter reading
- True costs applied with accurate Profile Classes and Measurement Classes
- Improve security for premises with visibility of out of hour's consumption
- Ability to monitor and improve your energy consumption through profile data graphs
- Less time chasing call centres to provide meter readings
- Transparency of "cost to read" metering
- Improve procurement power with accurate data

Q How frequently will I be invoiced for this service?

A You will be invoiced for the sale and installation of the logger once installation and commissioning has taken place. All other charges will be invoiced annually in advance.

IMServ will use the billing address provided at the time the contract is signed, if these details change at any time then please let us know as soon as possible on [01908 257529](tel:01908257529)

Q How will I be invoiced?

A We normally provide one invoice per customer, which includes all sites. If you require separate invoices for individual sites, or have any other bespoke invoicing requirements this will incur an additional charge.

Please Note

Gas suppliers have a choice of whether or not they accept the register read and interval data we collect.

IMServ also provide bespoke Gas Sub Metering service provision.

For more contact sales.support@imserv.com