

IMSERV is one of the UK's largest energy data management providers and provides services to the commercial sector to help them monitor, interpret, and proactively manage and control their energy usage.

We recognise that our operations have an impact on the environment, including energy consumption, carbon emissions, waste generation, and resource use. We will minimise our influence by implementing and maintaining an environmental management system in accordance with the requirements of ISO 14001:2015. We also recognise the importance of controlling the impacts on the environment for a sustainable future.

IMSERV therefore designates the scope of its ISO 14001 system to encompass operations performed at its site, Cygnus, Sunrise Parkway, Milton Keynes and involving work performed in the UK by its external field workforce. The operational boundaries include all field activities and tasks performed on behalf of IMSERV.

IMSERV is dedicated to minimising our environmental impact, in line with the requirements of ISO 14001:2015 certification, and continually improving our service and efficiency, and has therefore set out the following requirements:

- To protect the environment by minimising our impact and the prevention of pollution.
- To minimise the environmental impacts associated with our suppliers, subcontractors and outsourced activities.
- To manage procurement, materials, waste and energy use responsibly, favouring reduction, reuse and recycling wherever practicable.
- To consider the lifecycle impacts of our activities, products and services, including the responsible disposal of equipment and assets at end of life.
- To measure and reduce our carbon emissions across Scope 1, Scope 2, and relevant Scope 3 categories, in line with recognised best-practice frameworks.
- To comply with appropriate, contractual obligations, legislation, regulation, and/or other statutory requirements.
- To provide training to all staff of the ISO 14001 requirements and company objectives.
- To monitor, measure, analyse and evaluate performance, and maintain a programme of continual improvement.
- To report environmental performance transparently to customers, employees, and stakeholders through appropriate internal and external channels.

This policy may be amended by IMSERV at any time but shall be routinely reviewed no less than once in any twelve-month period.



Jo Cox

Chief Executive Officer